

Cricket Wales Limited

Data Protection Policy

Policy & Procedure

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Approved by Board Of Directors

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Review date



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Cricket Wales Limited
DATA PROTECTION POLICY

1. Introduction

- 1.1 Cricket Wales Limited holds personal data about job applicants, employees, workers, volunteers, suppliers and other individuals for a variety of business purposes.
- 1.2 Cricket Wales Limited recognises that the correct and lawful treatment of personal data will maintain confidence in the organisation and will provide for successful business operations. Protecting the confidentiality and integrity of personal data is a critical responsibility that we take seriously at all times.
- 1.3 This policy sets out how Cricket Wales Limited seeks to protect personal data and ensure staff understand the rules governing their use of personal data to which they have access in the course of their work.
- 1.4 This policy applies to all personal data Cricket Wales Limited processes regardless of the media on which that data is stored or whether it relates to past or present employees, workers, customers, clients, suppliers or any other individuals.
- 1.5 This policy requires staff to ensure that the System Development Officer is consulted before any significant new data processing activity is initiated to ensure that relevant compliance steps are addressed.
- 1.6 The System Development Officer is responsible for the monitoring and implementation of this policy. If you have any questions about the content of this policy or other comments you should contact the System Development Officer. In particular, staff **must always** contact the System Development Officer in the following circumstances:
 - (a) It is unclear which lawful basis should be relied upon to process personal data (including the legitimate interests used by Cricket Wales Limited (see section 5.2 below);
 - (b) It is necessary to rely on the consent and/or explicit consent to process personal data (see section 13 below);
 - (c) It is necessary to draft a privacy notice (see section 5.5 below);
 - (d) If the retention period for the personal data being processed is unclear or unknown (see section 9 below);
 - (e) It is unclear what security or other measures need to be implemented to protect personal data (see section 10 below);
 - (f) Personal data is being transferred outside the EEA (see section 14 below);

- (g) If there has been a personal data breach (section 18 below);
- (h) Whenever there is a significant change in processing activity or new processing activity in relation to personal data (this may require a Data Protection Impact Assessment) (see section 12 below);
- (i) It is intended that personal data will be used for a purpose other than what it was collected for;

2. Scope

- 2.1 This policy applies to all staff, which for these purposes includes employees, temporary and agency workers, other contractors, interns and volunteers.
- 2.2 All staff must be familiar with this policy and comply with its terms.
- 2.3 Compliance with this policy is mandatory. Staff must also comply with any related policies and privacy notices [e.g. INFORMATION SECURITY, EMAIL, FAX AND INTERNET, DOCUMENT RETENTION]. Any breach of this Data Protection Policy may result in disciplinary action.
- 2.4 Cricket Wales Limited may supplement or amend this policy by additional policies and guidelines from time to time.

3. Definitions

- 3.1 In this policy:
 - (a) **Personal data** means information relating to identifiable individuals, such as job applicants, current and former employees, agency, contract and other staff, clients, suppliers and marketing contacts. This includes expression of opinion about the individual and any indication of someone else's intentions towards the individual.
 - (b) **Special category personal data** means information revealing racial or ethnic origin, political opinions, religious or similar beliefs, trade union membership, physical or mental health conditions, sexual life, sexual orientation, biometric or genetic data. Personal data relating to criminal offences and convictions should also be treated as special category personal data.
 - (c) **Processing data** means any activity that involves the use of personal data. It includes obtaining, recording or holding the data, or carrying out any operation or set of operations on the data including organising, amending, retrieving, using, disclosing, erasing or destroying it. Processing also includes transmitting or transferring personal data to third parties.

4. General principles

- 4.1 Cricket Wales Limited's policy is to process personal data in accordance with the applicable data protection laws and rights of individuals as set out below. All staff have personal responsibility for the practical application of Cricket Wales Limited's Data Protection Policy.

- 4.2 Cricket Wales Limited will observe the following principles in respect of the processing of personal data, ensuring that personal data is:
- (a) Processed lawfully, fairly and in a transparent manner ('Lawfulness, Fairness and Transparency').
 - (b) Collected only for specified, explicit and legitimate purposes ('Purpose Limitation').
 - (c) Adequate, relevant and limited to what is necessary in relation to the purposes for which it is processed ('Data Minimisation').
 - (d) Accurate and where necessary kept up to date ('Accuracy').
 - (e) Not kept in a form which permits identification of individuals for longer than is necessary for the purposes for which the data is processed ('Storage Limitation').
 - (f) Processed in a manner that ensures its security using appropriate technical and organisational measures to protect against unauthorised or unlawful processing and against accidental loss, destruction or damage ('Security, Integrity and Confidentiality').
- 4.3 Cricket Wales Limited is responsible for and must be able to demonstrate compliance with the data protection principles listed above (the 'Principle of Accountability').

5. Lawfulness, Fairness and Transparency

- 5.1 Personal data must be processed lawfully, fairly and in a transparent manner in relation to the individual.

Lawfulness

- 5.2 Staff should ensure that there is a legal basis for processing personal data. The legal bases for processing are as follows:
- (a) the individual has given his or her consent (see 13 below);
 - (b) the processing is necessary for the performance of a contract with the individual;
 - (c) to meet Cricket Wales Limited's legal compliance obligations;
 - (d) to protect the individual's vital interests;
 - (e) for the performance of a task in the public interest;
 - (f) to pursue Cricket Wales Limited's legitimate interests, where these interests are not overridden because the processing prejudices the interests or fundamental rights and freedoms of the individual(s). The purposes for which we process personal data for legitimate interests need to be set out the privacy notices (see section 5.5 below).
- 5.3 If staff are unsure what legal basis is applicable to the personal data they are processing they should contact System Development Officer.

- 5.4 The processing of special category data (see 3.1(b) above3.1(c) above) will require an additional legal basis for processing. It will normally be necessary to have an individual's *explicit* consent to process special category personal data in relation to customers, clients and volunteers. Staff should contact the System Development Officer for more information on the appropriate legal basis for processing special category data.

Fairness & Transparency (Privacy Notices)

- 5.5 Data protection law requires us to provide detailed, specific information to individuals about how and why their personal data is being processed. Such information must be provided through appropriate privacy notices.
- 5.6 Privacy notices must be concise, transparent, intelligible, easily accessible, and in clear and plain language so that an individual can easily understand them.
- 5.7 Whenever Cricket Wales Limited collects personal data directly from individual, the individual must be provided with a privacy notice containing all the information required by data protection law (including the identity of the data controller and the Data Protection Officer (System Development Officer), how and why Cricket Wales Limited will use, process, disclose, protect and retain that personal data). The privacy notice must be provided when the individual first provides Cricket Wales Limited with the personal data. Cricket Wales Limited's general privacy notice will usually be appropriate in relation to the general [business] purposes for which Cricket Wales Limited collects personal data. Staff should direct the individual to this privacy notice at the point that the personal data is collected. This is available from <http://www.cricketwales.org.uk>
- 5.8 When personal data is collected indirectly (for example, from a third party or publically available source), the individual must be provided with a privacy notice including all the information required under data protection law, as soon as possible, after collecting/receiving the data, but no later than the first communication with the individual or 1 month from receiving the personal data (whichever is earlier), unless this proves impossible or would involve disproportionate effort.
- 5.9 As in 5.7 above Cricket Wales Limited's general privacy notice will usually be appropriate in relation to the general business purposes for which Cricket Wales Limited collects personal data. Staff should direct the individual to this privacy notice in the first communication or within 1 month of receiving the personal data, whichever is earlier. This is available from <http://www.cricketwales.org.uk>. Staff should inform System Development Officer if this is likely to prove impossible or involve disproportionate effort.
- 5.10 Staff are required to include a link to Cricket Wales Limited's privacy notice in their e-mail signature.
- 5.11 Staff must also check that the personal data was collected by the third party in accordance with data protection law and on a basis which contemplates Cricket Wales Limited's proposed processing of that personal data.
- 5.12 Staff should contact the System Development Officer if it is necessary to draft a privacy notice or if they are unclear as to when a privacy notice is required.

6. Purpose limitation

- 6.1 Personal data must be collected only for specified, explicit and legitimate purposes. It must not be further processed in any manner incompatible with those purposes.
- 6.2 Staff cannot use personal data for new, different or incompatible purposes from those disclosed when the personal data was first obtained, unless staff have informed the individuals of the new purposes and legal basis being relied upon (if this legal basis is consent, appropriate consent must be obtained (see section 13 below).

7. Data minimisation

- 7.1 Personal data must be adequate, relevant and limited to what is necessary in relation to the purposes for which it is processed.
- 7.2 Staff may only process personal data when performing job duties requires. Excessive personal data should not be collected and staff should ensure, to the best of their abilities, that any personal data collected is adequate and relevant for the intended purposes.
- 7.3 Staff must ensure that when personal data is no longer needed for specified purposes, it is deleted or anonymised in accordance with Cricket Wales Limited's Data Retention Policy (<http://www.cricketwales.org.uk>)

8. Accuracy

- 8.1 Personal data must be accurate and, where necessary, kept up to date. It must be corrected or deleted without delay when inaccurate.
- 8.2 Staff will ensure that the personal data Cricket Wales Limited uses and holds is accurate, complete, kept up to date and relevant to the purpose for which we collected it. Staff must check the accuracy of any personal data at the point of collection and at regular intervals afterwards. Staff must take all reasonable steps to destroy or amend inaccurate or out-of-date personal data.
- 8.3 Staff must ensure that personal data held by Cricket Wales Limited relating to them is accurate and updated as required. If personal details or circumstances change, staff should inform The Administration Officer so Cricket Wales Limited's records can be updated.

9. Storage limitation (data retention)

- 9.1 Personal Data must not be kept in an identifiable form for longer than is necessary for the purposes for which the data is processed.
- 9.2 Staff must not keep personal data, in a form which permits the identification of an individual, for longer than needed for the legitimate business purpose or purposes for which Cricket Wales Limited originally collected it.
- 9.3 Cricket Wales Limited maintains a Data Retention Policy <http://www.cricketwales.org.uk> to ensure personal data is deleted, after a

reasonable time, when it is no longer required for the purposes for which it was being held.

- 9.4 Staff will take all reasonable steps to destroy or erase from Cricket Wales Limited' systems all personal data that we no longer require in accordance with Cricket Wales Limited's Data Retention Policy. This includes requiring third parties to delete such data where applicable.
- 9.5 Staff will ensure individuals are informed of the period for which data is stored and how that period is determined in any applicable privacy notice (see 5.5 - 5.12).

10. Security integrity and confidentiality

- 10.1 Personal data must be secured by appropriate technical and organisational measures against unauthorised or unlawful processing, and against accidental loss, destruction or damage.
- 10.2 Cricket Wales Limited must implement reasonable and appropriate security measures against unlawful or unauthorised processing of personal data and against the accidental loss of, or damage to, or destruction of personal data.
- 10.3 Cricket Wales Limited must maintain data security by protecting the confidentiality, integrity and availability of the personal data, defined as follows:
 - (a) Confidentiality means that only people who have a need to know and are authorised to use the personal data can access it.
 - (b) Integrity means that personal data is accurate and suitable for the purpose for which it is processed.
 - (c) Availability means that authorised users are able to access the personal data when they need it for authorised purposes.
- 10.4 Cricket Wales Limited will develop, implement and maintain safeguards appropriate to:
 - (a) our size, scope and business;
 - (b) our available resources;
 - (c) the amount of personal data that we own or maintain on behalf of others; and
 - (d) identified risks (including use of encryption and pseudonymisation (i.e. replacing information that directly or indirectly identifies an individual with one or more artificial identifiers or pseudonyms so that the person, to whom the data relates, cannot be identified without the use of additional information which is meant to be kept separately and secure) where applicable).
- 10.5 Cricket Wales Limited will regularly evaluate and test the effectiveness of those safeguards to ensure security of our processing of personal data.

- 10.6 Staff have a responsibility for protecting the personal data Cricket Wales Limited holds.
- 10.7 Staff must exercise particular care in protecting special category personal data (see 3.1(b) above) from loss and unauthorised access, use or disclosure.
- 10.8 Staff must follow all procedures of Cricket Wales Limited put in place to maintain the security of all personal data from the point of collection to the point of destruction. Staff may only transfer personal data to third-party service providers who agree to comply with the required policies and procedures and who agree to put adequate measures in place, as requested (see sections 14 and 15 below).
- 10.9 Staff must comply with and not attempt to circumvent the administrative, physical and technical safeguards implemented and maintained in accordance with data protection law and relevant standards to protect personal data.

11. Accountability

- 11.1 Cricket Wales Limited must implement appropriate technical and organisational measures to ensure compliance with data protection principles (set out in 4.2 above). Cricket Wales Limited is responsible for, and must be able to demonstrate, compliance with the data protection principles.
- 11.2 Cricket Wales Limited must have adequate resources and controls in place to ensure and to document data protection law compliance including:
 - (a) appointing System Development Officer with responsibility for data protection compliance;
 - (b) implementing data protection by design and default when processing personal data to ensure compliance with applicable data protection laws (see section 12 below);
 - (c) completing Data Protection Impact Assessments (DPIAs) to identify and reduce risks of a data processing activity, where processing presents a high risk to rights and freedoms of individuals. DPIAs should be conducted for all major system or business change programs involving the processing of personal data particularly those involving new initiatives or technology (see section 12 below);
 - (d) integrating data protection into internal documents, policies and procedures including this Data Protection Policy;
 - (e) regularly training staff on applicable data protection law, this Data Protection Policy, related policies and privacy guidelines and data protection matters including, for example, individual rights, consent, legal basis, DPIAs and personal data breaches; and
 - (f) regularly testing the privacy measures implemented and conducting periodic reviews and audits to assess compliance, including using results of testing to demonstrate compliance improvement effort.

12. Privacy By Design and Data Protection Impact Assessment (DPIA)

- 12.1 Cricket Wales Limited is required to implement privacy by design when processing personal data by implementing appropriate technical and organisational measures in an effective manner, to ensure compliance with data privacy principles.
- 12.2 Cricket Wales Limited must assess what privacy by design measures can be implemented on all programs/systems/processes that process personal data by taking into account the following:
- (a) the state of the art (i.e. the highest level of general development, as of a device, procedure, process or technique achieved at the particular time);
 - (b) the cost of implementation;
 - (c) the nature, scope, context and purposes of processing; and
 - (d) the risks of varying likelihood and severity for rights and freedoms of individuals posed by the processing.
- 12.3 Cricket Wales Limited must conduct DPIAs in respect of processing which is considered to be high risk (for example where processing involves special category personal data on a large scale).
- 12.4 Staff should contact the System Development Officer and conduct a DPIA when implementing major system or business change programs involving the processing of personal data including:
- (a) use of new technologies (programs, systems or processes), or changing technologies (programs, systems or processes);
 - (b) automated processing including profiling and automated decision making;
 - (c) large scale processing of special category data; and
 - (d) large scale, systematic monitoring of a publicly accessible area (e.g. under CCTV).
- 12.5 A DPIA must include:
- (a) a description of the processing, its purposes and the data controller's legitimate interests if appropriate;
 - (b) an assessment of the necessity and proportionality of the processing in relation to its purpose;
 - (c) an assessment of the risk to individuals; and
 - (d) the risk mitigation measures in place and demonstration of compliance.
- 12.6 A template DPIA is available from System Development Officer

12.7 You must comply with the Cricket Wales Limited's guidelines on DPIAs.

13. Consent

13.1 Cricket Wales Limited must ensure personal data is processed on the basis of one or more of the lawful bases set out in 5.2 above, one of which is consent.

13.2 In order for an individual to validly consent to the processing of their personal data, that consent must be freely given, specific, informed and be an unambiguous indication of the individual's wishes by which they, by a statement or by a clear positive action, signify agreement to the processing of personal data relating to them.

13.3 Consent requires *affirmative* action so silence, pre-ticked boxes or inactivity are not sufficient.

13.4 If consent is given in a document which deals with other matters, then the consent must be kept separate from those other matters.

13.5 Individuals must be easily able to withdraw consent to processing at any time and withdrawal must be promptly honoured. Consent may need to be refreshed if Cricket Wales Limited intends to process personal data for a different and incompatible purpose which was not disclosed when the individual first consented.

13.6 Consent should not be relied upon as the legal basis for processing, if another more appropriate legal basis applies.

13.7 Consent should not usually be relied upon where there is an imbalance in the relationship between the individual and Cricket Wales Limited for example in the context of an employer/employee relationship.

13.8 Explicit consent is usually required for:

(a) Processing special category personal data (although staff should contact the System Development Officer to determine the most appropriate legal basis for processing special category data).

(b) Automated decision-making; and

(c) Cross border data transfers.

13.9 Explicit consent requires a very clear and specific statement of consent from the individual (that is, not just action) and the individual should be provided with detailed information in relation to the specific purpose for which explicit consent is being sought.

13.10 Staff will need keep records of all consents so that Cricket Wales Limited can demonstrate compliance with consent requirements.

14. Limitations on transfers of data

14.1 Data protection law restricts data transfers to countries outside the European Economic Area ('EEA') in order to ensure that the level of data protection afforded to individuals is not undermined. Personal data is transferred from

the originating country across borders when it is transmitted, sent, viewed or access in a different country.

14.2 Cricket Wales Limited may only transfer personal data outside the EEA if one of the following conditions applies:

- (a) the European Commission has issued a decision confirming that the country to which the personal data is transferred ensures an adequate level of protection for the individuals' rights and freedoms (an 'adequacy decision');
- (b) appropriate safeguards are in place such as binding corporate rules (which are standard contractual clauses approved by the European Commission), an approved code of conduct or a certification mechanism, a copy of which can be obtained from the System Development Officer;
- (c) the individual has provided explicit consent to the proposed transfer after being informed of any potential risks; or
- (d) the transfer is necessary for one of the other reasons set out under data protection law including the performance of a contract between Cricket Wales Limited and the individual, reasons of public interest, to establish, exercise or defend legal claims or to protect the vital interests of the individual where the individual is physically or legally incapable of giving consent and, in some limited cases, for Cricket Wales Limited's legitimate interest.

14.3 Staff should contact System Development Officer before transferring personal data outside the EEA to ensure one of the conditions outlined above is satisfied.

15. Sharing Personal Data

15.1 In general Cricket Wales Limited is not allowed to share personal data with third parties unless certain safeguards and contractual arrangements have been put in place.

15.2 Staff may only share the personal data held by Cricket Wales Limited with another employee if the recipient has a job-related need to know the information and the transfer complies with any applicable cross-border transfer restrictions.

15.3 Where Cricket Wales Limited uses external organisations to process personal data on its behalf, additional security arrangements need to be implemented in contracts with those organisations to safeguard the security of personal data.

15.4 Staff should consult the System Development Officer to discuss the necessary steps to ensure compliance when setting up any new agreement or altering any existing agreement.

16. Staff must comply with Cricket Wales Limited's guidelines on sharing data with third parties.

17. Individuals rights and requests

17.1 Individuals have rights when it comes to how Cricket Wales Limited handles their personal data. These include rights to:

- (a) receive certain information about Cricket Wales Limited's processing activities in a privacy notice (see section 5.5 above);
- (b) request access to their personal data that Cricket Wales Limited holds (via a subject access request) (access);
- (c) ask Cricket Wales Limited to erase personal data if it is no longer necessary in relation to the purposes for which it was collected or processed (erasure);
- (d) to rectify inaccurate data or to complete incomplete data (rectification);
- (e) to restrict processing in specific circumstances (restriction);
- (f) in limited circumstances, receive or ask for their personal data to be transferred to a third party in a structured, commonly used and machine-readable format (data portability);
- (g) withdraw consent to processing at any time;
- (h) prevent Cricket Wales Limited's use of their personal data for direct marketing purposes;
- (i) to challenge processing which has been justified on the basis of Cricket Wales Limited's legitimate interests or in the public interest;
- (j) request a copy of an agreement under which personal data is transferred outside of the EEA;
- (k) object to decisions based solely on automated processing (i.e. when a decision is made which is based solely on automated processing (including profiling) which produces legal effects or significantly affects an individual);
- (l) prevent processing that is likely to cause damage or distress to the individual or anyone else;
- (m) be notified of a personal data breach which is likely to result in high risk to their rights and freedoms;
- (n) make a complaint to the supervisory authority; and

17.2 Staff must immediately forward any request received in relation to the rights outlined above to the System Development Officer immediately in accordance with Cricket Wales Limited's Subject Access Request Policy and Individual Rights Policy <http://www.cricketwales.org.uk>. This is particularly important because Cricket Wales Limited must respond to a valid request within the

legally prescribed time limits (under GDPR in the majority of circumstances this is 1 month from the day the request is received).

18. Reporting a Personal Data Breach

- 18.1 Data protection law requires Cricket Wales Limited to notify personal data breaches to the relevant supervisory authority (for our purposes, this will usually be the Information Commissioner's Office) and individual data subjects, in certain circumstances.
- 18.2 Staff should be aware that a personal data breach is any act or omission that compromises the security, confidentiality, integrity or availability of personal data or the physical, technical, administrative or organisational safeguards that Cricket Wales Limited or our third-party service providers put in place to protect it. The loss, or unauthorised access, disclosure or acquisition, of personal data is a personal data breach.
- 18.3 If staff know or suspect that a personal data breach has occurred, they should not attempt to investigate the matter themselves. Staff should immediately contact the person or team designated as the key point of contact for personal data breaches and the System Development Officer.
- 18.4 Staff should ensure that they preserve all evidence relating to the potential personal data breach.

19. Consequences of failing to comply

- 19.1 Cricket Wales Limited takes compliance with this Data Protection Policy very seriously. Failure to comply puts both staff and Cricket Wales Limited at risk. The importance of this data protection policy means that failure to comply with any requirement may lead to disciplinary action, which may result in dismissal.
- 19.2 Cricket Wales Limited reserves the right to change this Data Protection Policy at any time without notice. Staff should ensure that have the latest copy of this Data Protection Policy.

20. Review of this Policy

- 20.1 This Data Protection Policy was last reviewed on 21st February 2019.
- 20.2 This Data Protection Policy does not override any applicable national data privacy laws and regulations in countries where Cricket Wales Limited operates. Certain countries may have localised variances to this Data Protection Policy which are available upon request to the DPO.

21. Acknowledgement of receipt and review

21.1 I, [EMPLOYEE NAME], acknowledge that on [DATE], I received and read a copy of Cricket Wales Limited's [Data Protection Policy][, dated [EDITION DATE]] and understand that I am responsible for knowing and abiding by its terms. [I understand that the information in this Data Protection Policy is intended to help staff work together effectively on assigned job responsibilities and assist in the use and protection of personal data.] This Data Protection Policy does not set terms or conditions of employment or form part of an employment contract.

Signed

Printed Name

Date